Card identifier and acceptance procedures

Latest Air BP cards (issued from May 2019).

1. Customer/company name
2. Customer number
3. Aircraft registration
   Please ensure that where the aircraft registration is recorded on the card that it matches the registration on the actual aircraft. "ANY" means valid for any aircraft in use by the customer.
4. Expiry date
   The card is valid until end of month indicated.
5. Fuel type
   Does card match with fuel type requested?

Remember: If an invalid card is accepted it is your responsibility. Any card appearing on the ‘Stop List’ should be withdrawn immediately. Acceptance ‘Check List’ and ‘Contact Numbers’ can be found on the reverse of this sheet.

Older cards that are still in circulation and can still be used until expiry date on card.

**Jet fuel only**
- **sterling card**
  
  This card can be used for Jet fuel only.

- **Airline ID**
  
  This card can be used for Jet fuel only.

**Avgas only**
- **sterling card**
  
  This card can be used for Avgas 100LL or Avgas 100/130.

- **Airline ID**
  
  This card can be used for Avgas 100LL or Avgas 100/130.

**Unleaded UL91**
- **sterling card**
  
  This card can be used for UL91 only – it cannot be used for Avgas 100LL or Avgas 100/130.

- **Airline ID**
  
  This card can be used for UL91 only – it cannot be used for Avgas 100LL or Avgas 100/130.

**Jet A-1 only**

- **Carnet Card**
  
  The above 2 cards are specific to the Australia and New Zealand market only.

**Unleaded**

- **UL91**

**Avgas**

- **Jet A-1**

**Jet fuel**

- **sterling card**

**Avgas only**

- **Jet A-1 only** – Carnet Card

**Fuel only**

- **Airline ID Card**

Air BP 24/7 customer support team

+971 50 453 6032
Acceptance check list

When accepting a card for fuel, please check the following:

**Is the card on the Airline/Carnet Stop List?**
If yes, do not accept the card and retain it. If in doubt, contact us, using numbers opposite.

**Has the expiry date passed?**
If yes, do not accept the card. Contact us to see if the customer’s card has been extended.

**Do the aircraft registrations match if it is not a ‘any’ card?**
If not, contact us on the numbers opposite.

**Does the customer name match any necessary documentation?**
Various customer documentation (e.g. tax exemption forms) should match details on the card.

**Is the customer or aircraft registration on the ITR checklist?**
If yes, follow your site specific ITR escalation process.

*If the customer has forgotten their card please ask them to contact the Air BP 24/7 customer support team to arrange a fuel release.*

---

**Contact details for assistance**

<table>
<thead>
<tr>
<th>All customers</th>
<th>Air BP 24/7 customer support team</th>
</tr>
</thead>
<tbody>
<tr>
<td>+971 50 453 6032</td>
<td><a href="mailto:airbp247@bp.com">airbp247@bp.com</a></td>
</tr>
</tbody>
</table>

Remember: if an invalid card is accepted, it’s your responsibility. **If in doubt, check it out**