Terms of Use

valid from April 01, 2026

1. Entry to and parking in the car park are permitted only for saloon cars and estate cars without trailers, provided that the total height does not exceed 2.00 metres.

2. When entering the car park or the parking area, the driver must stop in front of the barrier and either request a ticket manually using the buttons or, by using the QR code sent in conjunction with an online booking, obtain a ticket bearing the date and time, or use the long-term parking authorisation card, the keytag, a credit card or Eurocheque card to operate the entry gate. Upon acceptance of the parking ticket or when using the long-term parking authorisation card (the keytag), a credit card or Eurocheque card, a hire agreement is concluded, an essential part of which is these Terms of Use as well as the Airport Regulations. At the same time, consent is given for video recording to take place in sensitive areas; such recordings may be handed over to the relevant authorities, departments and institutions responsible for processing or investigating cases in the event of damage or a criminal offence.

   Use of the multi-storey car park and the car park is at the tenant's own risk.

   No security or safekeeping contract is concluded.

   Flughafen Hannover-Langenhagen GmbH is liable for any damage caused by itself, its employees or its agents. The hirer is obliged to report any obvious damage to the car park service before leaving the multi-storey car park or the car park, and to report any other damage immediately upon discovery.

   Flughafen Hannover-Langenhagen GmbH shall not be liable for damage caused by other tenants or third parties.

   The hirer is liable for all damage culpably caused to the lessor or third parties by the hirer themselves, their employees, their agents or accompanying persons. Furthermore, they shall be liable for any contamination of the car park or parking area caused through their own fault.

3. Once the entrance barrier has opened, the driver must continue their journey immediately and proceed to a parking space.

   The traffic signs and notices displayed must be strictly observed. The same applies to instructions given by staff or agents of Flughafen GmbH.

   The vehicle must be parked in one of the spaces provided for this purpose. It must be possible at all times to get in and out of neighbouring parking spaces without obstruction. The parked vehicle must be properly locked and secured. The car park or parking area must then be vacated immediately.

4. Uninterrupted parking of the motor vehicle is only permitted for a maximum period of two months. Upon expiry of this period, the car park user will be sent an invoice for the accrued charges. If the vehicle is not then collected within 14 days upon payment of the invoice, and the lessor has threatened to sell the vehicle at auction, or if the invoice cannot be delivered, Flughafen GmbH shall be entitled to sell the vehicle and to use the proceeds to settle the parking charges. Any surplus will be held in reserve for a maximum of one year from the date of sale. Thereafter, the surplus shall be forfeited in favour of Flughafen GmbH.

   For all claims arising from the hire agreement, Flughafen GmbH has a right of retention as well as a statutory lien on the vehicle provided and its accessories.

5. Flughafen GmbH is entitled, at the user's expense and risk, to to have the vehicle towed away for good cause, in particular

   a) upon expiry of the maximum parking duration

   b) if the parked vehicle, by virtue of its condition or location, endangers or significantly impedes other operations

   c) if the vehicle is not registered or if its registration is revoked during the parking period.

6. No work of any kind may be carried out on the vehicle in the car park.

   The following are also prohibited in particular:

   a) smoking and the use of fire

   b) the storage of fuels, flammable items and empty fuel containers

   c) unnecessary use of the horn and causing a nuisance to other users, e.g. through smoke and noise

   d) leaving engines idling unnecessarily or test-running them

   e) parking a motor vehicle with a leaking fuel tank, oil reservoirs, carburettor, etc.

7. Children are only permitted to enter the car park and the parking area when accompanied and supervised by adults.

8. When collecting the vehicle, the applicable parking fee must be paid at the pay-on-exit machine. The person collecting the vehicle will receive an exit ticket to automatically open the barrier at the exit. After paying the parking fee and receiving the ticket, the person collecting the vehicle must remove the parked vehicle from the car park or the parking area within 30 minutes. If a credit card or Eurocheque card is used at the entry point, it must be used directly at the exit terminal, where a receipt will be issued. At the pay-by-machine terminals in the car parks, cashless payment by credit or Eurocheque card is possible at the car park's automated pay stations. It is not possible to pay parking fees in cash.

9. In the event of loss or damage to the parking ticket, a fee of €15.00 will be charged in addition to the parking fee.

10. When using an EC card, the parking fee is debited via the paperless direct debit scheme without a written direct debit authorisation from the person liable for payment. The account holder hereby agrees that, in the event of non-payment, this fact will be recorded in a blacklist and forwarded to other companies that are also affiliated with the EC direct debit scheme. Furthermore, the account holder agrees that, in the event of non-payment, the account-holding institution is entitled to disclose their address to Flughafen Hannover-Langenhagen GmbH for the purpose of recovering the debt.

11. The place of jurisdiction for all disputes is Hanover.